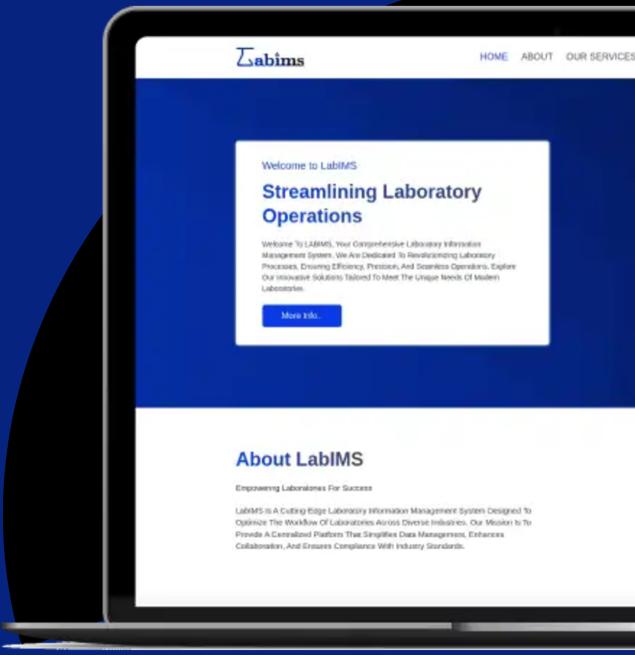
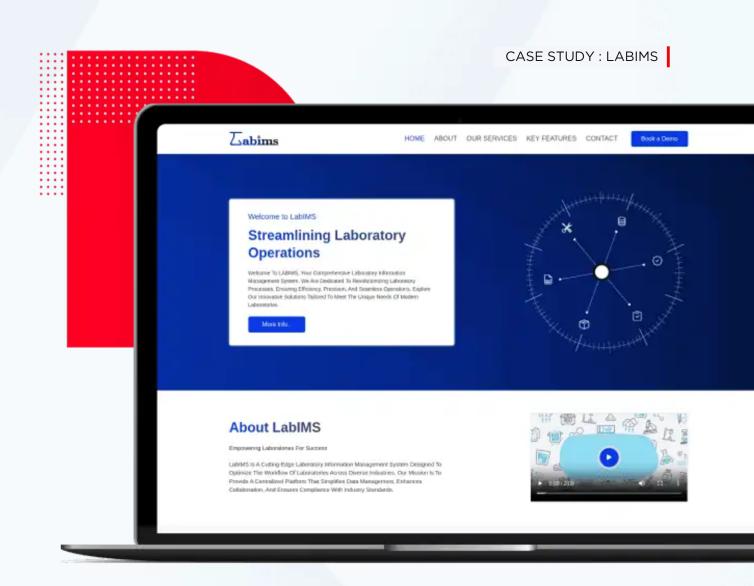
CASE STUDY

LAMIMS:

Transforming Certification and Inspection Workflows with ORNATE Integration

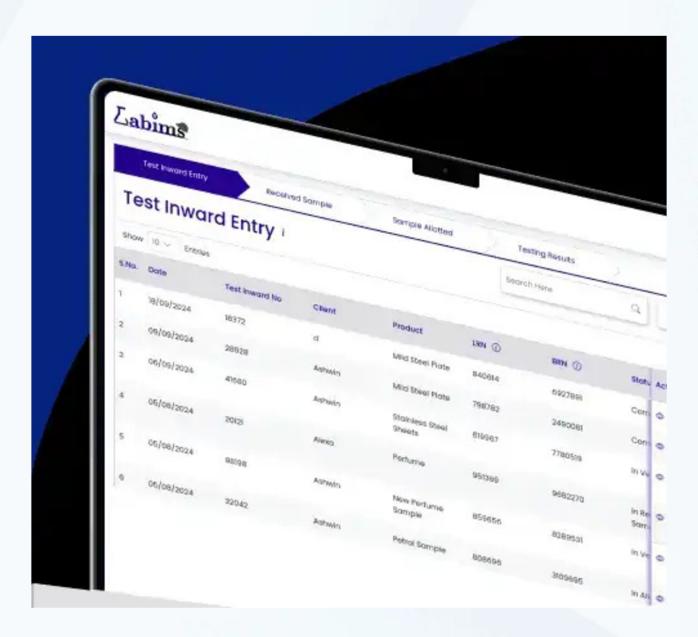




Transforming Certification and Inspection Workflows with ORNATE Integration

Certification and inspection processes are critical for ensuring product quality and compliance across industries. However, these workflows often suffer from inefficiencies, manual errors, and fragmented systems. ORNATE, a trusted third-party platform for managing certification and inspection programs, faced similar challenges. Recognizing the need for a robust, scalable solution, Agami Technologies developed LabIMS to streamline ORNATE's operations and deliver unmatched efficiency and accuracy.





* Overview

LabIMS is a comprehensive Laboratory Information Management System (LIMS) designed to address the complexities of laboratory operations, including testing, calibration, and compliance. For ORNATE, LabIMS served as a foundational platform to centralize and automate its inspection and certification activities.

* Challenges

ORNATE faced multiple operational challenges:

Complex Lead Tracking

Difficulty in efficiently tracking and managing leads throughout the sales funnel.

Inconsistent Follow-Up

Challenges in maintaining consistent communication with leads, leading to missed opportunities and lower conversion rates.

Manual Processes

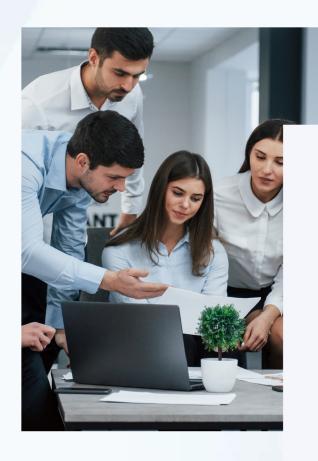
Shopkeepers lacked the ability to notify customers about discounts or loyalty programs, reducing repeat business.

Limited Insights

Lack of real-time data and analytics to make informed decisions and optimise strategies.

These pain points highlighted the need for a unified system that could integrate seamlessly with ORNATE's processes.





* Development and Vision

Agami Technologies envisioned LabIMS as a solution to streamline ORNATE's inspection and certification workflows. The platform was built with a focus on:



Automation

Eliminating manual processes to reduce errors and save time.



Integration

Centralizing data management for seamless communication between clients, inspectors, and external laboratories.



Scalability

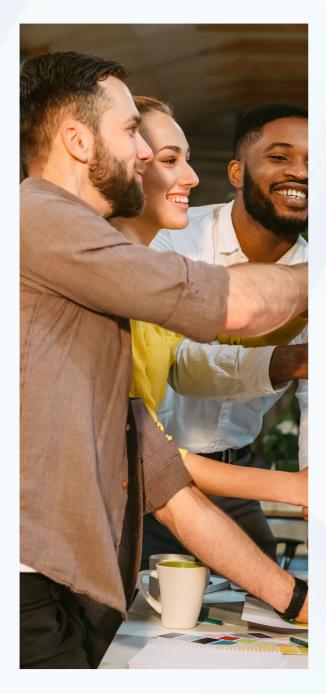
Designing modules capable of handling high-volume certifications.



User Experience

Ensuring an intuitive interface for effortless navigation.

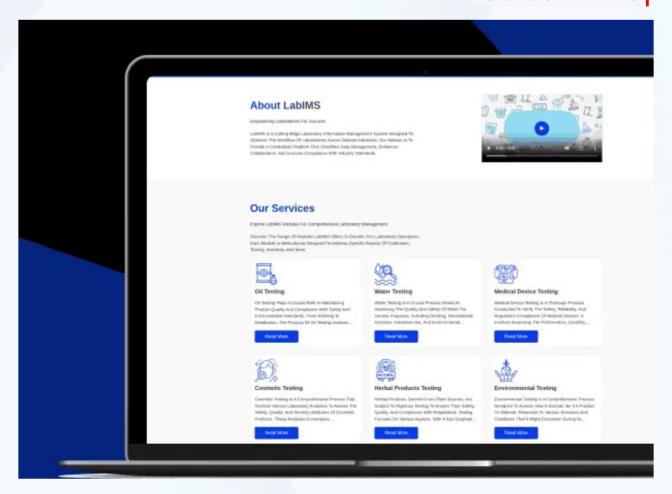
This vision resulted in a highly customizable platform tailored to meet ORNATE's unique needs.





*** About Agami Technologies**

Agami Technologies is a pioneer in developing SaaS solutions that solve complex operational challenges. With a client-centric approach, Agami has delivered transformative platforms across industries such as healthcare, logistics, and laboratory management, including customized solutions for certification and inspection agencies like ORNATE.



*** Solutions**

LabIMS was implemented to address ORNATE's challenges and enhance its operational efficiency. The key modules deployed included:



Automation

Centralized storage for inspection data, including product specifications, defects, and compliance metrics.

Seamless integration with external laboratories for data sharing and analysis.

Automated generation of detailed inspection reports.

Master Data Module

Central repository for managing client details, services, and currencies.

Ensures consistency across all processes with real-time data updates.

Account Management

Streamlined invoicing for inspections and certifications, including support for cancellation requests.

Dynamic status updates for pending, in-progress, and completed invoices.

Interactive Dashboards

Real-time tracking of projects and inspections, categorized by status (Pending, In Progress, Completed).

Export capabilities for CSV formats to simplify reporting.

User and Role Management

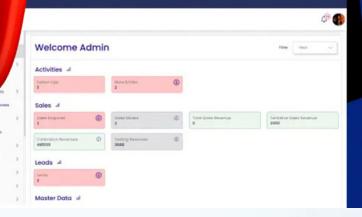
Role-based access controls to secure sensitive data and improve accountability.

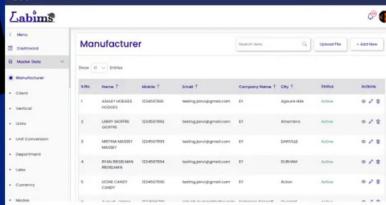
Customizable roles to meet the specific needs of ORNATE's staff and clients.

An inspection agency using ORNATE's previous system took an average of 10 days to generate and share certification reports. After integrating LabIMS, the process was automated, reducing report generation time by 40% while ensuring 100% accuracy.









* Results

The integration of LabIMS into ORNATE's operations led to significant improvements:



Increased Efficiency

Automation reduced manual effort by 50%, allowing staff to focus on core activities.



Faster Turnaround

Report generation time was cut by 40%, improving client satisfaction.



Streamlined Communication

Integrated workflows ensured seamless collaboration between inspectors, clients, and laboratories.



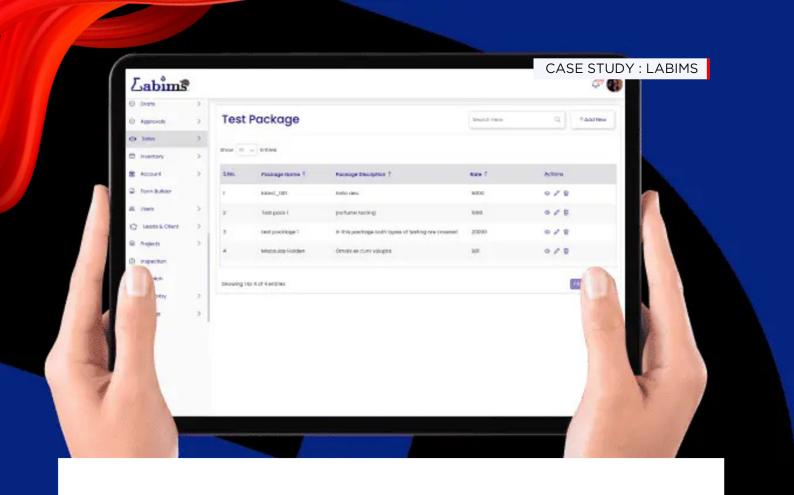
Enhanced Data Accuracy

Centralized data management minimized errors in inspection and certification reports.



Scalability

ORNATE successfully scaled its operations to handle a 30% increase in certifications within the first year of implementation.



*** Conclusion**

LabIMS has revolutionized the way ORNATE manages its certification and inspection workflows. By automating processes, centralizing data, and enhancing collaboration, LabIMS has empowered ORNATE to deliver superior services while maintaining high standards of accuracy and compliance.

Agami Technologies continues to innovate, ensuring that LabIMS evolves to meet the changing needs of its clients. Experience the future of laboratory management with LabIMS today.

CASE STUDY

LabIMS: Transforming Certification and Inspection Workflows with ORNATE Integration

